



**Informed Healthcare Solutions (IHS)**

Intasure Place  
110 Main Road  
Diep River  
Cape Town

Tel: +27 21 712-6686  
Fax: 086 627 7012  
Email: [info@medicalaidcomparisons.co.za](mailto:info@medicalaidcomparisons.co.za)  
Web: [www.medicalaidcomparisons.co.za](http://www.medicalaidcomparisons.co.za)

## FAX COVER SHEET

<b>To:</b>	Graham Pike of IHS	<b>From:</b>	
<b>Fax:</b>	086 627 7012	<b>Company:</b>	
<b>Tel:</b>	021 712 6686	<b>Tel:</b>	
<b>Pages:</b>		<b>Date:</b>	
<b>Re:</b>	Medshield Medical Aid Application		

**Comments:**

**Instructions:**

1. Print this document.
2. Fill in the application form and cover letter.
3. Fax the form to us on 086 627 7012 or scan and email it to [forms@medicalaidcomparisons.co.za](mailto:forms@medicalaidcomparisons.co.za)
4. Sit back while we do all the complicated stuff.

*Save time and hassle with your medical aid application and make sure it gets the best possible chance of success*

# Medshield Member Application

MediBonus     MediPlus     MediValue

Please complete in black ink. Print clearly using capital letters. Only one character per block.  
Leave one block between words. Mark with an X where necessary. You must complete all sections of this application form.

**Please note:** I.D/passport numbers are to be provided for the principal member as well as all beneficiaries.  
Should this be outstanding, your application cannot be processed. Please include copies of all I.D. documents and/or birth certificates, and a copy of your bank statement or cancelled cheque.

Membership number 

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Date membership to commence 

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Total Premium 

--	--	--	--	--	--	--	--	--	--	--	--	--	--

Applicant's Signature ..... Date 

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---



## Section A

## Personal Details

Title	<input type="text"/>	Initials	<input type="text"/>	Surname	<input type="text"/>	
First name/s	<input type="text"/>					
ID / passport number	<input type="text"/>			Date of birth	<input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> M <input type="text"/> M <input type="text"/> D <input type="text"/> D	
Postal Address	<input type="text"/>				Postal code	<input type="text"/>
Street Address	<input type="text"/>				Postal code	<input type="text"/>
E-mail address	<input type="text"/>					
Telephone number	(W)	<input type="text"/> C <input type="text"/> O <input type="text"/> D <input type="text"/> E <input type="text"/>	(H)	<input type="text"/> C <input type="text"/> O <input type="text"/> D <input type="text"/> E <input type="text"/>		
Cell	<input type="text"/>	(Fax)	<input type="text"/> C <input type="text"/> O <input type="text"/> D <input type="text"/> E <input type="text"/>			
Tax number	<input type="text"/>			Basic monthly income	R <input type="text"/>	
Please complete for marketing purposes				Persal number (if applicable)	<input type="text"/>	
Race	<input type="text"/>	Gender	<input type="text"/> Male <input type="text"/> Female	Marital status	<input type="text"/> Single <input type="text"/> Married <input type="text"/> Divorced <input type="text"/> Widowed	

## Section B

## Dependants You Wish to Register

Complete a separate (MEM02) to register the following dependants: mother, father, grandparent, grandchild, adopted child, brother, sister child over 25 or any other relative. Acceptance of dependants will be in accordance with the Rules of the Scheme.  
Please complete a separate MEM03 form in case of a common law spouse / partner.

### Spouse / Partner

Title	<input type="text"/>	Initials	<input type="text"/>	Surname	<input type="text"/>
First name/s	<input type="text"/>				
ID / passport number	<input type="text"/>			Gender	<input type="text"/> Male <input type="text"/> Female
Maiden surname	<input type="text"/>				
Contact details	(W)	<input type="text"/> C <input type="text"/> O <input type="text"/> D <input type="text"/> E <input type="text"/>	(H)	<input type="text"/> C <input type="text"/> O <input type="text"/> D <input type="text"/> E <input type="text"/>	
Cell	<input type="text"/>				
E-mail address	<input type="text"/>				
Tax number	<input type="text"/>				
Race	<input type="text"/>	Date of benefit (office use)	<input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> M <input type="text"/> M <input type="text"/> D <input type="text"/> D		

### Dependants If student dependant over the age of 21, please provide a copy of student registration details

1 Surname	<input type="text"/>				
First name/s	<input type="text"/>				
ID / passport number	<input type="text"/>			Gender	<input type="text"/> Male <input type="text"/> Female
Relationship to principal member	<input type="text"/>			Date of birth	<input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> M <input type="text"/> M <input type="text"/> D <input type="text"/> D
Race	<input type="text"/>				
2 Surname	<input type="text"/>				
First name/s	<input type="text"/>				
ID / passport number	<input type="text"/>			Gender	<input type="text"/> Male <input type="text"/> Female
Relationship to principal member	<input type="text"/>			Date of birth	<input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> M <input type="text"/> M <input type="text"/> D <input type="text"/> D
Race	<input type="text"/>				
3 Surname	<input type="text"/>				
First name/s	<input type="text"/>				
ID / passport number	<input type="text"/>			Gender	<input type="text"/> Male <input type="text"/> Female
Relationship to principal member	<input type="text"/>			Date of birth	<input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> Y <input type="text"/> M <input type="text"/> M <input type="text"/> D <input type="text"/> D
Race	<input type="text"/>				

4 Surname

First name/s

ID / passport number  Gender

Relationship to principal member  Date of birth

Race

## Section C Previous Medical History

Where applicable, please provide details and proof of membership of previous medical scheme cover for a period of 24 months or longer, with less than a 90 day break between schemes, prior to joining Medshield Medical Scheme  
**\*\*Membership certificates must be attached to this application. Copies of membership cards will not be accepted.**

Name of scheme	Membership number	Date joined								Date terminated							
		Y	Y	Y	Y	M	M	D	D	Y	Y	Y	Y	M	M	D	D
		Y	Y	Y	Y	M	M	D	D	Y	Y	Y	Y	M	M	D	D
		Y	Y	Y	Y	M	M	D	D	Y	Y	Y	Y	M	M	D	D
		Y	Y	Y	Y	M	M	D	D	Y	Y	Y	Y	M	M	D	D
		Y	Y	Y	Y	M	M	D	D	Y	Y	Y	Y	M	M	D	D

## Section D Medical History

Have you or any of your dependants sought any advice, been diagnosed with, or treated for, any of the following conditions in the past 12 months?  
 Please provide details on the following page if you have answered yes to any of these questions:

- Cardio and vascular conditions e.g. high blood pressure, high cholesterol or lipids, ischaemic heart disease, heart failure, angina, stroke (CVA) or peripheral vascular disease?
- Obstructive lung disease (asthma, emphysema, bronchitis, shortness of breath or C.O.A.D.)?
- Endocrine, metabolic and nutritional disorders, e.g. diabetes (insulin or non-insulin dependent diabetes mellitus)?
- Hypo- or hyperthyroidism?
- Joint, bone and muscle disorders, e.g. osteo, rheumatoid arthritis, osteoporosis or gout?
- Musculoskeletal disorders, e.g. back or neck injuries, lumbago sciatica, spasms etc?
- Gastro-oesophageal reflux disease (Gord / heartburn) or stomach or duodenal ulcers? (Please circle)
- Blood clotting disorders, e.g. haemophilia?
- Gynaecological disorders, e.g. hormone replacement therapy, endometriosis or ovarian cysts?
- Psychiatric conditions, e.g. Schizophrenia, bipolar mood disorder, substance abuse, eating disorders, depression and/or anxiety?
- Any nervous or mental complaint, e.g. epilepsy, blackouts, paralysis or headaches?
- Eye disorders, e.g. glaucoma, cataracts, poor vision, blindness etc?
- Parkinson's Disease, Multiple Sclerosis or Alzheimer's Disease? (Please circle)
- Urinary or genital system disorders, e.g. hyperplasia of prostate (BPH) or prostatism, kidney stones, urinary incontinence or obstruction, kidney failure etc?
- Bowel disorders, e.g. Crohn's Disease or ulcerative colitis?
- Are you, or any of your dependants pregnant?
- Have you had, or do you plan to have, any surgical procedure during the past 12 months?
- Are you currently using any prescribed medication? If so, please provide details.
- Is there any other condition or symptom, which is not detailed above, for which medical advice, diagnosis, care or treatment has already been recommended or received, or could potentially result in a medical aid claim within the next 12 months?
- Skin conditions / disorders, e.g. acne, eczema, psoriasis etc?
- Ear, nose or throat disorders, e.g. ear discharge, recurrent tonsillitis?
- Infectious diseases, e.g. Tuberculosis, shingles, measles, etc?
- Malignant neoplasms (cancers, growths or malignant tumours)?
- Benign neoplasms (non-malignant tumours / growths)?
- Specialised dentistry / maxillo-facial treatment?
- Have you had, or are you expecting to have, plastic or reconstructive surgery?



## Section G

## Employer Information (only for existing Paypoints)

Name of employer																												
Department code									Division number (if applicable)																			
Pay point (if applicable)									Organisation code (if applicable)																			
Employment date	Y	Y	Y	Y	M	M	D	D																				
Number of dependants	Adult								Child								Non-subsidised											
Plan contribution																												
Total																												

We confirm that the applicant is employed by us and commenced employment on the above date. Contributions are being deducted according to the Scheme Rules and option chosen. All sections of the application form have been completed.

Employer's e-mail address													
Employer representative's name													
Employer representative's designation													
Signature of employee representative .....	Date	Y	Y	Y	Y	M	M	D	D				

Company Stamp

## Important Conditions of Membership

- Disclaimer**  
Brochures are summaries and do not supersede the registered Rules of the Scheme. All benefits are paid in accordance with the registered Rules of the Scheme.
- Are all benefits available once I am a member?**  
Benefits are based on a 12-month period (January to December). Depending on which month you join the Scheme, your benefits will be pro-rated accordingly, i.e. should you join in April, you have 9 months' benefits available. If a benefit for the year is R1200 you will have  $9/12 \times R1200 = R900$ . Waiting periods are applied to some conditions i.e. pregnancy.
- How do I pay contributions?**  
Your contributions are deducted from your salary by your employer or directly from your bank account.
- Do I have to wait before I can claim for benefits?**  
Yes, on pre-existing conditions, e.g. a condition prior to joining the Scheme. You will receive written notification if waiting periods are imposed.
- Will contributions increase after I become a member?**  
Yes. All medical schemes increase contributions from time to time when the cost of medical, dental, hospital or other health services increase or when benefits are improved.
- What happens when I exceed my annual benefit limits?**  
You will be liable for the payment of any excess amount directly to the service provider.
- Can I resign from the scheme at any time?**  
The Scheme requires three months notice in writing of your intention to cancel your membership.
- Late Joiner Penalty**  
Late Joiner Penalty may be applied to an applicant or dependant(s) joining a medical aid after the age of 35, who had no creditable cover with one or more medical scheme prior to 1 April 2001 without a break in membership exceeding 3 consecutive months.
- Non-disclosure of medical condition**  
Failing to disclose your medical history, and that of your dependants, accurately on this application for entitles Medshield to terminate your membership and that of any dependants in terms of the Medical Schemes Act.

## Member Declaration

- I, the undersigned, hereby apply to be admitted as a member of Medshield Medical Scheme (hereafter referred to as "the Scheme") and agree to abide by its Rules and Regulations in accordance with the provisions of the Medical Schemes Act (Act 131 of 1998) as amended.
- I certify that all the information given is true and correct and agree that any false statements in this application will immediately render my membership null and void.
- I hereby authorise my employer to deduct, from my emoluments, any amount I may lawfully owe to the Scheme and to remit such amounts to the Scheme.
- Furthermore, I understand that I will be liable for any legal cost incurred in the recovery of any amount owing to the Scheme and should there be any outstanding money owed to the Scheme, the Scheme has the right to terminate my membership until such money is recouped.
- I hereby authorise and request any doctor, medical professional, or any other person who may be in possession of, or may hereafter acquire, any information concerning my / the nominated dependant's health, whether such information relates to the past or future, to disclose such information to the Scheme or its and its trustee, agents and administrator against any claim, of whatsoever nature, which may be made against them as a result of, or arising out of, the disclosure of any test results or medical information.
- I acknowledge that non-disclosure of any information by me, or my dependants, relevant to the assessment of this application, shall render any contracts to which this application relates null and void and that all contributions paid by me shall be forfeited to the Scheme. In such events, the Scheme shall be entitled to reclaim any amounts which they may have paid to me, or any person on my or my dependant's behalf, under such contracts.
- The Scheme may give any notice in terms of its Rules to me at my domicilium citandi et executandi which will be deemed to be in my postal address unless otherwise notified. Any notice given to me by prepaid registered post at my domicilium citandi et executandi shall be deemed to have been received by me on the 7th day after the date posting.
- I also accept any penalties that may be imposed as proposed by the Medical Schemes Act (Act 131 of 1998) as amended.
- I hereby authorise the Scheme, or any of its nominated representatives, to confirm my bank details.

Should your state of health change significantly from the date of signing this application to the date of acceptance, please notify the Scheme in writing. Please ensure that the following documentation accompanies your application: a photocopy of your ID / passport; a signed copy of your salary advice (not older than three months); proof of membership of another medical aid scheme(s) for a period two years prior to this application. Copies of membership cards will not be accepted. A copy of the Scheme Rules is available on request.

Signature of applicant .....	Date	Y	Y	Y	Y	M	M	D	D
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## Consultant Declaration

Healthcare consultant	<b>GRAHAM PIKE (INFORMED HEALTHCARE SOLUTIONS PTY LTD)</b>																
Healthcare consultant's number	<b>70322</b>			Agent number													
I ..... hereby understand that it is an offence to submit fraudulent business.																	
I ..... have explained the following to the prospective member:																	
Non-disclosure	<input type="checkbox"/>	Waiting periods	<input type="checkbox"/>	Pro-rating of benefits	<input type="checkbox"/>												
Signature of consultant	.....								Date	Y	Y	Y	Y	M	M	D	D

Documents	YES	NO
Principal Member ID		
Spouse/Partner ID		
Children Birth Certificates		
Additional Dependants IDs		
MEM02 if registering any special dependants (parents, adult, or overage child, foster child)		
MEM03 in case of common law spouse / partner		
Proof of Banking Details (Bank Statement / Cancelled Cheque)		
Affidavits (different surnames / overage dependants)		
Student Certificate (where applicable)		
Proof of Previous Medical Scheme (Certificate of membership with end date)		
Deposit slip attached (where applicable)		
MEM04 if account holder is not the principal member		
Copy of any additional broker fees charged (e.g. upfront admin fee)		

**Contact Medshield**  
**086 000 2120**  
**Monday - Friday:**  
**08:30 - 16:30**

Medshield Medical Scheme  
 PO Box 68618, Bryanston, 2021  
[www.medshield.co.za](http://www.medshield.co.za)  
[member@medshield.co.za](mailto:member@medshield.co.za)

### Medshield Distribution Offices:

Gauteng	Johannesburg	(011) 549 1000
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