

Check

Screening

**Claims Submission** 

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# **Discovery News** for Discovery Health members

Now is the time to check your plan and benefits for the year. Check that your February debit order is the amount that you expect it to be. Log into the website and check that it is showing the plan you expect to be on. Check that your income is reflecting correctly if your contribution is linked to your income. Check your Chronic Benefits and medications are still listed as approved. And lastly, if you have PMB conditions with ongoing treatment, remember to submit the annual PMB forms.

A reminder to all members that the tests and procedures below are paid for by Discovery (risk benefits) for all members on all plans:

- Mammogram: once every two years for all members, or once a year for high-risk members. High Risk members also have access to a breast MRI and BRCA testing. High Risk members are those with a strong family history of breast cancer, a genetic predisposition, personal history of breast cancer, or specific ethnicity showing increased cases.
- Pap Smear: once every three years, or once a year for high-risk members. High Risk members are those with abnormal results, or members registered on the HIVCare programme.
- Prostate-Specific Antigen (PSA) test: once per year
- Seasonal Flu Vaccination: Once a year if you are pregnant, over age 65, or registered on Chronic Benefits for Asthma, Bronchiectasis, Cardiac failure, Cardiomyopathy, COPD, Chronic renal disease, Coronary artery disease, Diabetes or HIV.
- HIV Blood Tests: unlimited for all members
- Health Check: once per year for all members. This includes fingerprick tests for glucose and cholesterol, BP reading and BMI assessment. High-risk members may also qualify for a Rapid HbA1c glucose test or Lipogram cholesterol test.
- Child Health Check: for children under age 18, including height, weight, head circumference and health/milestone tracking.

On each page of any claim you submit to Discovery, make sure your membership number is legible and if you have already paid the claim, make sure your receipt is visible and write "paid—please refund member" on each page.

Submit your claims:

- Claims Drop Off Box: at hospitals, and certain gyms, pharmacies and consultation rooms.
- Fax: 0860 329 252
- Post: Discovery Claims, PO Box 784262 Sandton 2146
- Email: claims@discovery.co.za (you will get a reference number via reply email)
- Upload: log into the website, and go to Health and then to Submit A Claim (under Your Claims Summary). You will get a reference number on screen when complete.
- Smartphone App: Take a photo of the claim (and your receipt if paid). Go to the App and log in. Go to Health and then to Claims and Submit a Claim. You can choose to scan the QR code if the claim has one, or to add the photo. Add the photo or scan first, then select the patient and Submit. You will get a reference number when complete.

To query a claim, email healthinfo@discovery.co.za or submit a query online.

### JANUARY / FEBRUARY 2018

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Discovery Website www.discovery.co.za Discovery Client Services 0860 99 88 77 KeyCare Client Services 0860 102 877

DISCOVERY EMERGENCY NUMBER 0860 999 91 1

## DISCOVERY HEALTH

PLANS IN 2017 Executive Plan Classic and Classic Delta Comprehensive Classic Comp Zero MSA Essential and Essential Delta Comprehensive Classic & Essential Smart Classic & Essential Smart Classic & Classic Delta Saver and Core Essential & Essential Delta Saver and Core Coastal Saver and Core KeyCare Plus, Access, Core

#### DISCOVERY REWARDS IN 2017 Vitality / KeyFit

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## **Vitality Active Rewards: Core Rewards**

The core rewards may seem insignificant to some, but when you add up the weekly benefit, this is what you get.

Ster Kinekor Popcorn	R28	Vide e Café cappuccino	R28
Kauai Smoothie	R42-R49	Mugg & Bean cappuccino	R24-R30

Taking the cheapest item (R24), every week, will earn you a benefit of R1248 per year.

## **Can you get to Gold?**

At this moment, while writing this article, the writer is sitting with 16,260 points with a schedule to get to Gold status (90,000 points for a couple) by August. Last year, the writer scrambled to get to Gold and just made it by Christmas Day (no kidding) but this year there is a plan in place to avoid the panic. Gold (or rather Diamond) status is worth R870 per month to the writer, so a plan is required. Here's the plan:

Notes: This is applicable to a couple in their 40s, who both have fitness devices with heart rate monitors. The fitness points applied to the plan are for 3x 1 hour cardio session at 80% of heart rate per week (ie 3x 300 points = 900 points per week).

January: = 13,400 a	Vitality Age Questionnaire online Fitness points for the month ccumulated points and Blue Status	2,500 points x2 members 4,200 points x2 members	= 5,000 points = 8,400 points
February: = 45,600 a	Fitness points for the month HIV Test Complete Vitality Check One has 2 Health results in range One has 3 Health results in range ccumulated points and Bronze Statu	3,600 points x2 members 5,000 points x2 members 2,500 points x2 members 2,500 points 7,500 points <b>s</b>	= 7,200 points = 10,000 points = 5,000 points = 2,500 points = 7,500 points
March: = 55,900 a	Fitness points for the month Annual pap smear for females ccumulated points and Bronze Statu	3,900 points x2 members 2,500 points <b>s</b>	= 7,800 points = 2,500 points
April: = 63,700 a	Fitness points for the month ccumulated points and Silver Status	3,900 points x2 members	= 7,800 points
May: June: July: = 87,100 ac	Fitness points for the month Fitness points for the month Fitness points for the month ccumulated points and Silver Status	3,900 points x2 members 3,900 points x2 members 3,900 points x2 members	= 7,800 points = 7,800 points = 7,800 points
August:	Fitness points for the month	2,700 points x2 members	= 5,400 points

August: Fitness points for the month 2,700 points x2 members = 5,400 points (Both members have reached their maximum fitness points in this month—30,000 max per person per year) = 92,500 accumulated points and Gold Status

As stated, the above plan works if you have a fitness device with a heart rate monitor. If you are going to gym regularly, the schedule changes. Assuming 3x gym per week plus a parkrun (free) on Saturdays, you will get to Bronze in February, Silver in June and Gold on 15th December. You can also still add a Glaucoma test (members age 40+) for 2500 points each and a Fitness Assessment for 2500 points with bonus points for fitness level 3 or above.

Plan your Vitality year, and start earning rewards for Gold and Diamond status, instead of Blue and Bronze.

 Thank you for reading Informed Healthcare Solutions' Discovery News.

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